

EXAMPLE OF 2025 RAA EV DRIVE EXPERIENCE - Customer Loan Vehicle Agreement

Each person driving a vehicle will need to sign this form on the day of their test drive.

By signing below or otherwise taking possession of the loan vehicle the customer acknowledges and agrees to comply with and use the vehicle in accordance with the following terms and conditions.

1. Use of the vehicle is as a bailee.
2. Use of the vehicle is by the named customer only and the customer will remain responsible for any loss or damage caused by any other occupant of the vehicle (including passengers and any other person who may drive the vehicle in breach of these terms).
1. The customer acknowledges they have inspected the vehicle prior to taking possession and reported any obvious damage outside normal wear and tear.
2. All running costs incurred during the loan term (including fuel, oil and coolants) will be at the customer expense.
3. Use and maintenance of the vehicle must be in accordance with manufacturer's guidelines and any applicable law or regulation.
4. The customer must keep the vehicle locked and the keys within possession or control at all times.
5. The vehicle must not be used to tow anything or to carry any dangerous or flammable goods.
6. The vehicle must not be sublet, hired or used to carry passengers for payment of any kind.
7. The customer must pay any traffic infringement, fine or toll incurred during the loan term (including any legal costs or expenses) and will be liable for any illegal use, offence, or breach of law or regulation that may relate to the customer's use or possession of the vehicle (including in relation to seat belts, child restraints, driving under the influence of drugs or alcohol, and drivers licence requirements). The customer consents to the provider disclosing the customers details, including personal details, upon request to a law enforcement or regulatory body for law enforcement purposes.
8. The vehicle must be returned in the same condition in which it was loaned, including by returning with a full tank of fuel, otherwise the customer may be charged and agrees to pay a reasonable cost of achieving a full tank.
9. Pets and smoking are not permitted in the vehicle. If the vehicle is returned in an unclean condition, the customer may be charged and agrees to pay a reasonable cleaning fee.
10. The provider will not be responsible in any way whatsoever for loss or damage to a customers personal property left in the vehicle while the vehicle is in possession of the customer, upon the vehicles return to the provider, or otherwise.
11. The customer is responsible for any damage cause to the vehicle (to the body, paint, trim, mechanical components, interior or otherwise) during the loan term, and the customer will report such damage to the provider as soon as possible.
12. If the vehicle is involved in an accident with another vehicle(s), the customer must record: the licence details (number, name & address) and contact phone number of the other driver(s); registration and insurance details (company & policy number) of the other vehicle(s) involved; and the police incident report number and provide it to the provider.
13. The customer is liable for and agrees to pay the insurance excess as applicable from time to time, any applicable age excess, and any other cost or expense arising out of or relating to any accident that is not otherwise recoverable, and for any damage sustained to the vehicle during the loan term or any loss or damage to third party person or property that is not otherwise covered by insurance (including if the insurance claim is denied).
14. The customer is liable for and agrees to pay the full cost of repair of damage sustained to the vehicle during the loan term if less than the stated excess.

15. To the extent not covered by applicable insurance, the customer also agrees to indemnify the provider against any claims by any party for damage suffered as a result of any incident involving the vehicle, however caused.
16. The provider may request the return of the vehicle at any time for any reason and the customer must return the vehicle in accordance with such request. Any vehicle recovery costs will be at the customer's expense.
17. The customer consents to the collection, use and disclosure of their personal information (including drivers licence details) in line with our privacy policy, and for purposes relating to the loan of the vehicles and any activities, actions, claims or responses arising out of the above mentioned terms and conditions.

Excess Amount \$5000